

## SMITH'S NURSERIES LTD GARDEN CLUB CARD TERMS AND CONDITIONS

### JOINING THE GARDEN CLUB

The Smith's Nurseries Garden Club is a LOYALTY SCHEME operated by Smith's Nurseries Ltd at our premises at 95 Oxford Road, New Denham, Uxbridge, Middlesex, UB9 4DE. Applicants must be aged 16 or over. Employees of Smith's Nurseries Ltd are not eligible to join the LOYALTY SCHEME. Smith's Nurseries Ltd reserves the right to refuse an application for any reason.

### THE GARDEN CLUB CARD

Upon joining the LOYALTY SCHEME, applicants will be presented with a Garden Club Card. The card is not a cheque guarantee, debit or credit card and it cannot be exchanged for cash or vouchers. The card belongs to Smith's Nurseries Ltd at all times but is kept by the applicant. It is the applicant's responsibility to keep the card secure at all times. Lost, damaged or stolen cards may be replaced in-store upon proof of identity.

### DATA

Smith's Nurseries Ltd requires an applicant's full name and a valid email address in order to process an application. This enables us to keep the applicant informed of any special offers, promotions or changes to the terms and conditions of the Garden Club. This data will be kept securely by Smith's Nurseries Ltd and used only in accordance with our Privacy Notice and will comply with the Data Protection Act 2018 and any successor legislation.

Smith's Nurseries Ltd will only share your details with third parties in order to provide the loyalty card service. Applicants may opt out of email communications at any time, either in person or by sending an email to [info@smithsgardencentre.co.uk](mailto:info@smithsgardencentre.co.uk) and marking the subject as LOYALTY.

### LOYALTY POINTS

Loyalty points are awarded currently at the rate of 1 point per whole £1.00 spent in-store. Loyalty points are not awarded for the purchase of gift vouchers or for any amount spent in Bertram's Café. Smith's Nurseries Ltd reserve the right to not award loyalty points on items which have been reduced by more than 20%, at the discretion of the member of staff.

Points may be accrued on the whole total even if payment is made in part or wholly by gift vouchers. Points may be accrued and will remain on the card for a period of 2 years. The card and balance of points will expire 2 years after the last card use.

Points must be added at the time of purchase and will not, under normal circumstances, be added retrospectively.

Points may be redeemed currently at a rate of 100 points being equivalent to £5.00 being deducted from the bill. Points may be accumulated to an unlimited total but may be redeemed at a maximum rate of 1000 points or £50.00 off in any single transaction. Points must be earned before they may be redeemed.

Smith's Nurseries Ltd reserves the right to change these terms and conditions following a reasonable period of notice.